



BARON® FREQUENTLY ASKED QUESTIONS

What's the status of my order?

Orders take approximately 10-12 weeks to produce. This timeline begins when all individual orders for a team have been submitted, and have been approved by the team contact.

What is my order number?

Your order number is found on your confirmation email. It is listed as #CAN1234 or #USA1234.

Can I ship to a PO Box?

At this time, we can only ship to Canadian PO Boxes - not those located in the USA. Please provide a physical address to avoid any delays in shipments.

How can I make a change to my order?

If you'd like to make a change or modify a detail on your order, please contact store@baronrings.com with your Order Number and requested change. You will receive a confirmation email when the change is made.

How do I determine my ring finger size?

Your finger size is the size of the hole that your slip your finger into when you wear the ring. While you can find out your finger size yourself we strongly recommend that you get your finger sized at your local jewelry store before you purchase your ring.

[Click here to find out how to find your ring size at home.](#)

What is ring size?

The total size of the ring. It is not your finger size. Not all ring sizes are available for all finger sizes. All measurements are in Millimeters. Minor size variations will occur in the manufacturing process. Rings can shrink up to 2mm from the casting to the final ring.

What is Durilium?

Finest non-precious metal ever developed. Metal has a rich platinum-white silver finish, resists scratches, will not tarnish, and has strong durability.

Manufacturing Defect On Jewellery

Baron® offers a Limited Lifetime Warranty against manufacturing defects on all specified Baron® Championship jewellery. We guarantee that all items sold will be free from all manufacturing defects at the time of delivery. If you believe your jewellery item has a manufacturing defect, please contact us so we may evaluate your jewellery item. If the customer is asked to return the items, Baron® will inspect it and then contact the customer before proceeding with any changes to the jewellery item. If a manufacturing defect is found, Baron® will repair or replace the item without charge. Baron® Limited Lifetime Warranty excludes damage caused by normal wear and tear, loss of gemstones, theft or loss of product/item, repairs made by anyone other than Baron® and failure to obtain the repairs required to preserve the integrity of the product.

Resizing and Cleaning Service

All Championship Rings manufactured in Obsidian and Gold Durilium cannot be resized. If this size is incorrect, the ring will need to be remade at the customer's expense. Baron® will clean your ring and replace any synthetic stones at no charge. Repair or service performed by a jeweler or other than a Baron® specialist will void the warranty.

Non-Manufacturing

All non-manufacturing defect repairs are subject to a \$25 return shipping and handling fee, must be paid by the customer upon return of the ring. Please make sure arrangements are made.

Wear and tear are Not Covered

Some examples of common jewellery issues that would not be considered manufacturing defects include: The discoloration of precious metals caused by chemicals, makeup, immersion in pools and hot tubs, or bathing. Precious metals, and especially prongs, wear down over time and may require restoration work as part of normal wear. Prongs that, due to normal wear and tear, catch, wear out, or bend, and result in the loss of a gemstone. The loss of a gemstone caused by damage from everyday wear or from other damage. If you have any questions about this Baron® Limited Lifetime Warranty, please call us at Toll Free 1-866-944-4089.